

1. The data controller of customers' personal data is Aero Charter Solutions Spółka z ograniczoną odpowiedzialnością, located at ul. Dywizjonu AK Jeleń 12/26, 00-712 Warsaw, NIP: 5214072293, in accordance with the provisions of the Personal Data Protection Act of August 29, 1997 (Journal of Laws No. 133, item 883, as amended) and Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (GDPR).

2. Personal data of users and customers using the website www.aerochartersolutions.com (hereinafter referred to as the "Website") is processed by Aero Charter Solutions for the purpose of conducting basic service activities, in particular:

- a) to take steps prior to entering into an agreement based on interest in our offer,
- b) to conclude, perform, or terminate an agreement and to carry out other activities related to the agreement,
- c) to offer services directly by Aero Charter Solutions, sending commercial offers to the provided email address, tailoring services to customer needs, and providing information regarding placed orders,
- d) to ensure the proper functioning of the Website,
- e) for analytical purposes: creating reports, analyses, and statistics of Website viewership, adapting the Website to customer needs with the help of profiling,
- f) to fulfill sales agreements (including delivery) and handle complaints,
- g) to comply with legal obligations, including tax regulations, in accordance with statutory requirements,
- h) for potential establishment, exercise, or defense of legal claims,
- i) to secure information in case of a legal need to prove facts.

3. Providing personal data and consent to its processing is voluntary but is a condition for Aero Charter Solutions to provide services.

4. Personal data may be disclosed to entities utilized by Aero Charter Solutions in conducting its activities and for which processing is required, as well as to entities authorized by law, i.e., entities for which data transfer is justified for the execution of a specific activity or service, including, for example, the Polish Post, couriers, entities providing legal or accounting services.

5. Aero Charter Solutions reserves the right to disclose selected information and data to authorities requesting such information in accordance with applicable law.

6. Personal data will not be transferred to third countries or international organizations.

7. Personal data will be processed until the end of the limitation period for potential claims or rights arising from concluded agreements and for the period necessary to fulfill Aero Charter Solutions' legal obligations, such as those arising from tax regulations and for securing potential claims.

8. In connection with the processing of personal data by Aero Charter Solutions, customers and users of the Website have the right to access their data, the right to rectify, delete, or restrict processing, the right to object to processing, as

well as the right to data portability (as specified in Articles 15-18 and 20-21 of the GDPR).

9. In case of disputes, there is the right to lodge a complaint with the competent supervisory authority.

10. Personal data provided and for which consent has been given will be processed only within the scope and purpose covered by the given consent.

11. When filling out the contact form, the customer will be asked to provide the following data: first name, last name, phone number, email address.

12. During visits to the Website, the following information may be recorded: IP address of the computer, domain name, type of browser used, and type of operating system. This data is collected by Google Analytics, provided by Google, Inc. Google Analytics uses "cookies," which are text files placed on the user's computer to help the website analyze how users use the site. The information generated by the cookie will be transmitted to and stored by Google on its servers.

13. Information received from the customer will not be disclosed to third parties, except in situations specified in this Privacy Policy.

14. Aero Charter Solutions is not responsible for the privacy policies of administrators of websites to which links are posted on the Website.

15. Aero Charter Solutions reserves the right to change the privacy policy by publishing a new version on its website.

16. The customer has the right not to accept the Privacy Policy, which is equivalent to opting out of using the services.